

SmartCaller HP3 Help Phone

Introduction

The HP3 Help Phone follows the development of the original model HP1 “Help Phone” in 1997 and its HP2 successor in 1998.

The HP3 is designed and manufactured in Australia specifically for aged and/or frail persons, including those living within self-care communities.

The HP3 Help Phone provides assistance for those suffering the loss of sight, hearing or memory, as well as for those suffering minor or severe mobility restrictions.

The ‘Talking Phone’

In the event of a help request, the HP3 Help Phone quickly identifies the situation and reports to the INS LifeGuard Emergency Response Centre. Meanwhile it’s “talking” to the user, providing reassurance. The HP3 allows high quality, two-way, hands-free speech via loudspeaker between the Monitoring Centre Operator and the user.

Features & Benefits

In addition to its prime function of calling for help, the HP3 help phone offers the user many important additional benefits designed to offer security and improve quality of life. These include, but are not limited to the following:

- The “help-phone” can be pre-programmed to pre-select any desired telecommunications carrier (optional)
- Handset volume control for sound level enhancement

- Handset hearing aid induction loop
- Integral “special” loud-sounding ringer
- Large keypad buttons with button-5 “feel” location
- Large auto-dial “picture buttons” for easy dialling
- Voice announcements to both the user and to the responding Operator
- Normal modern “feature-phone” facilities
- Answering and hanging-up calls via wireless wrist or pendant transmitter
- “Home Companion” features such as event reminders, personal care reminders and appointment reminders
- Multi event Inactivity monitoring and reporting
- Home and Away “Intrusion detection” and reporting
- Accommodates smoke detectors and other sensors
- Wide range of wireless accessories and call-points

Specifications subject to change at discretion of INS LifeGuard.

