



LifeGuard Control Panel Manager's Portal

The new **LifeGuard Control Panel Manager's Portal** is an innovative, secure intranet site that allows village and community care managers to update the information held by INS LifeGuard, broadcast information to residents/clients, generate reports, provide and manage Concierge Services, provide TeleHealth Services and so much more.

You can quickly and easily:

- Access real-time reports*
- Update resident / client information*
- Update village procedures and protocols
- Manage My Concierge Service requests and fees
- Set-up tasks and reminders for individuals, groups, or all residents / community clients
- Broadcast messages, newsletters, podcasts and more to one individual, specific groups, or all residents / community clients
- Issue evacuation alerts in real time

You can also use the portal to provide your own TeleHealth services using your own clinical staff, leveraging the LifeGuard SmartHome IPD thus negating the need to invest in expensive equipment and software.

We're confident you'll love the **LifeGuard Control Panel Manager's Portal**. The Premium and Platinum Service levels will incur a small monthly fee per unit, or you can choose to use the free service. Call 1800 636 226 to get started.

* Subjecty to primary consent



INS LifeGuard

*Caring for
You*

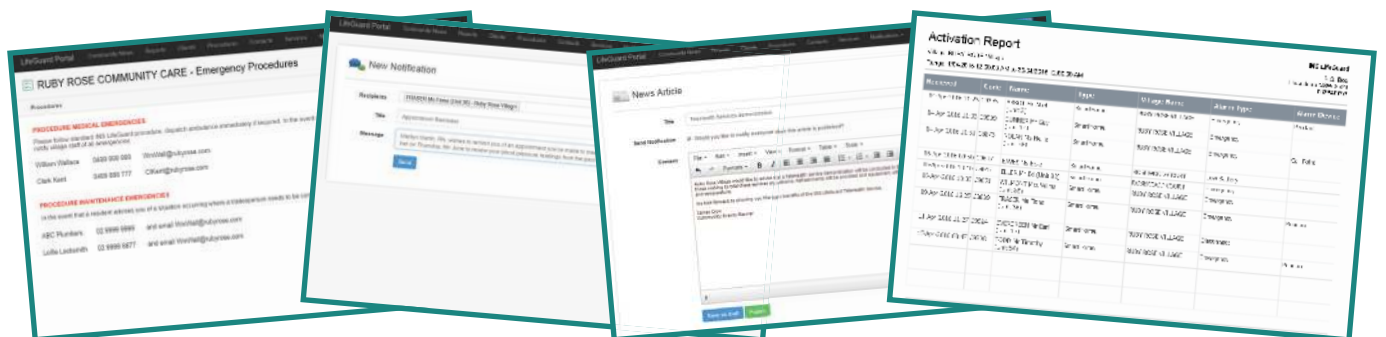
1800 636 226
www.theinsgroup.com.au

Personal Response Systems | Medical Alarms | TeleHealth | Telephone | Internet ... *and more!*

Manager's Portal Service Levels

| Feature | Free | Premium | Platinum |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--------------------------------|-----------|
| Access Real-Time Reports , such as Low Usage (alarms that haven't been activated / tested in 30 days or more) and Activations (a list of alarms received including resident/client name, alarm type and triggering device) for a specific date range. | ✓ | ✓ | ✓ |
| Update Resident / Client details , either by: <ul style="list-style-type: none"> • Entering client details directly in the portal (with client consent); or • Printing out pre-formatted Client Information Forms for clients to complete and send to INS themselves. | ✓ | ✓ | ✓ |
| Update Procedures and Protocols , including your staff contact details and how you wish to be notified of events (subject to client consent), and other instructions to INS. | ✓ | ✓ | ✓ |
| My Concierge - Automated Service The automated system email resident requests to your nominated staff so they can arrange the requested services, e.g. plumbing, health, meals, etc. You can set the fee for each type of service request directly in the portal, if required. | | ✓ | ✓ |
| My Concierge - White Labelled Service † For a nominal fee, INS LifeGuard will live answer service requests using your organisation's branding and arrange requested services for your residents/clients. | | ✓ | ✓ |
| Set up Tasks and Reminders (e.g. medications, appointments, etc.) for one resident/client, specific groups, or all residents/clients. | | ✓ | ✓ |
| Broadcast Feature — send messages, company information, newsletters, podcasts, video links and other useful information to one resident/client, specific groups or all residents/clients. | | ✓ | ✓ |
| Issue Evacuation Alerts in real time , both practice drills <i>and</i> emergency alerts, complete with warning sirens and recorded announcements. | | ✓ | ✓ |
| Set up Super User accounts with a global view across multiple sites, as well as individual users within each site. Distribute communications, concierge services and more across one, several, or all sites. | | ✓ | ✓ |
| Provide TeleHealth Services using existing LifeGuard SmartHome IPDs, but your own clinical staff to provide the services. † (For more info see our TeleHealth Flyer.) | | | ✓ |
| PRICE | Free | \$0.95 ex per home, per month* | See below |

Call 1800 636 226 for more information or to get started.



| Platinum Pricing: <i>INS Licence and Hosting — your staff provide the TeleHealth Service</i> † | PRICE |
|------------------------------------------------------------------------------------------------|-------|
| • Establishment Fee (once-off, per client) | \$25 |
| • Monthly Licence and Hosting Fee (Minimum 1 month term) | \$30 |
| • Session Fee (charged per audio/video session conducted) | \$15 |

* Invoiced up front, 3 months free trial of Premium service level
 † Invoiced up front, 1 month free trial of Platinum service level

‡ Additional service fees may apply