



Patent pending.



Optional Mia wrist or pendant transmitter



Introducing our new, improved Mobile Alarm System

LifeGuard SmartMobile

with included LifeGuard SmartDock and optional Mia Bluetooth wrist or pendant transmitter

- Whilst docked, it's a clever companion to the SmartHome IPD that can extend its functionality to any room in your home – whilst maintaining key mobile phone functions
- Pick it up and it's a mobile alarm and much more that you can take with you anywhere

The LifeGuard SmartMobile with SmartDock lets you take your alarm with you wherever you go. Pressing the HELP button sends an alarm through to our 24/7 Emergency Response Centre. The built-in GPS locator ensures that in an emergency our nurses will be able to locate you, speak to you, and send assistance — even if you are not able to respond.

Two-way voice communication — so even if you can't physically answer an incoming call, the SmartMobile can auto-answer in an emergency so we can still talk to you. Whilst docked it's charging wirelessly, and features enhanced audio quality via the microphone and speakers in the dock. The SmartMobile also keeps key benefits of a mobile phone.



If you purchase the SmartMobile and dock, INS LifeGuard can also provide a SIM, or you can use your own.



Purchase LifeGuard SmartMobile with Wireless Charging Dock

	With existing Monitoring Service	Without existing Monitoring Service
Purchase Price†	\$450.00	\$450.00
Monitoring Fee	per month \$14.95	per month \$30.00
If using INS SIM:		
• Establishment	one-off \$20.36	one-off \$20.36
• Monthly Fee	per month‡ \$5.00	per month‡ \$5.00
• Data (optional)*	per 450MB* \$10.00	per 450M* \$10.00

Or use your own SIM.



Use Your Own Mobile Phone

Use your own mobile phone and SIM, and download our app for free. Pay only the monthly Monitoring Fee shown in the table at left.

Minimum Android 4.4 with 5" Screen.

Coming soon ...

The ability to call the LifeGuard SmartMobile from the Manager's and Client Portals (family can conduct voice or video calls[§]), as well as future compatibility with wearable wellness monitors for ECG, Heart Rate, LifeGuard Mia Bluetooth Pendant, Professional TeleHealth Service monitored by nurses[§] and much more.

§ Requires optional Internet Browsing package with LifeGuard SIM or BYO SIM.

◇ TeleHealth monitored by family available now via the LifeGuard SmartCarer app.

* Data / Internet Browsing is optional. \$10 monthly charge includes 450MB data. Thereafter you'll be charged \$10 per 450MB or part thereof. We also offer an optional Telephone Package for \$14.25 per month.

† Purchase price is for SmartMobile and SmartDock only. Mia pendant is extra.

‡ If Telstra SIM is preferred, SIM cost is \$7.50 per month.

Note: INS does not monitor battery, network or hardware Issues.

Free Call
1800 636 226

Or find us online:

theinsgroup.com.au

facebook.com/INSLifeGuardAUandNZ/

SmartMobile Features

- Fully featured mobile phone and Medical Alarm – just like a standard pendant or wrist transmitter, pressing the HELP button on the LifeGuard SmartMobile sends an alarm to our 24/7 Emergency Response Centre
- 2-Way Voice and optional Video Alarm response by the LifeGuard Emergency Response Centre
- Google Assistant incorporated, allowing you to command the device via voice (e.g. saying “Hey Google, ask INS LifeGuard for Help” to send an emergency alarm¶)
- Compatible with “Mia” – our upcoming BT5 wrist or pendant transmitter
- Can be used in SmartVillage Wi-Fi enabled Village Sites without need of a SIM and act as a second cordless phone inside and outside the home
- Wi-Fi, 3G or 4G connectivity
- Can be provided with a low-cost LifeGuard 4G SIM
- Can make and receive mobile calls via LifeGuard’s data network potentially achieving significant call cost savings
- Ability to record vital signs and family/carer can monitor OR add our full-featured Professional TeleHealth Service.°
- GPS Locator - in the event of an emergency our Response Centre nurses are able to locate you and direct Emergency Services to your location
- Geofence alarms – automatically notify contacts if user leaves set areas.
- Tracking for dementia / Alzheimer’s with alarms sent if wandering
- *Concierge Service (optional)* — assistance with arranging appointments and booking taxis, electricians, gardeners, handymen, and much more
- Ability to call the SmartMobile from the LifeGuard SmartCarer app. (*Ability to make audio/video calls to the SmartMobile from Client or Manager’s Portals Coming Soon*§).
- Medical information / chat line
- Medication reminders

LifeGuard Mia Pendant Features

- Features a screen that displays the same notifications, messages, tasks etc. that appear on your SmartHome IPD.
- Confirmation of alarm status with two-way feedback.
- Bluetooth 5.0 for increased bandwidth with low energy.

SmartDock Features

- When the SmartMobile is docked, it acts as a clever companion to your existing SmartHome IP Dialler
- Wireless charging – simply place the phone centred on the front of the dock
- Built-in microphone and speakers enhance the audio quality of the LifeGuard SmartMobile



TeleHealth Features

The SmartMobile gives you the ability to record vital signs — either wirelessly using our approved range of monitors (BP, BSL, pulse, temperature, weight and ECG) or manually using your existing devices. You can access the stored data at any time via our free Client Portal, and you can even share an electronic report with your GP, if desired. Family and carers can monitor results via the new LifeGuard SmartCarer app.

Optional Professional TeleHealth Service

The LifeGuard SmartMobile can let you take advantage of our professional TeleHealth Service, which assists with monitoring people’s health right in their own home.° It’s particularly useful for those with medical conditions such as diabetes, COPD, chronic heart failure or unstable blood pressure. Vital signs (blood pressure, blood sugar levels, pulse, and various other measurements) can be automatically recorded and sent to a nurse at INS LifeGuard for monitoring. If the readings are of concern, our nurse will action and follow-up with you.

Automatic or Manual Entry of Measurements

We can supply Bluetooth capable monitoring devices that can automatically send your vital sign measurements to the SmartMobile. If you prefer to use existing non-Bluetooth capable devices, the results can be manually entered into the SmartMobile using the touch-screen. Either way, the results will be monitored by a Registered Nurse in our Emergency Response Centre.

Registered Nursing Reviews

You can also receive a monthly Registered Nursing Review. Simply schedule an appointment via the SmartMobile. At the appointed time, our nurse will initiate an audio/video call. During the review our nurse will discuss with you any health issues, review your previous month’s data, and if required and agreed, forward a report to your medical practitioner.

Features subject to change at discretion of INS LifeGuard.

¶ *In development.*

§ *Requires optional Internet Browsing package with LifeGuard SIM or BYO SIM.*

° *Professional TeleHealth Service in development, coming soon.*

For those with pacemakers: *Radiofrequency energy from mobile devices and other technologies may cause interference with pacemakers. You should consult with your doctor to be sure, however, most who wear a pacemaker can still safely use these devices by taking simple precautions. Avoid placing or wearing them next to the pacemaker, keeping them at least 15 centimetres away from it.*

